

Geissele Limited Warranty and RMA Process

To obtain service, contact Geissele Automatics® at <https://geissele.com/contact/>.

For warranty service you must satisfy all terms and restrictions set forth in the Limited Warranty below and obtain a Return Material Authorization (“RMA”) before shipping any item to Geissele Automatics. It is important that the owner comply with all applicable federal, state and local laws and regulations in the shipment of firearms to Geissele Automatics and consider obtaining insurance to protect the package. Before shipping any product to Geissele Automatics, please ensure the following:

- (1) You have contacted Geissele and obtained a RMA;
- (2) The item has not been modified and is clean, and any accessories have been removed from the product (unless otherwise instructed by a Geissele Automatics technical support agent);
- (3) There is no ammunition in the item or its packaging. If you are returning a firearm, please ensure it is completely unloaded and cleared;
- (4) The completed RMA form has been placed inside the packaging; and
- (5) The RMA number has been clearly written on the outside of the packaging.

Any failure to follow these instructions could result in your package being refused and returned to you without repairs at your expense.

This warranty gives you specific legal rights, and you may have other legal rights, which vary from state to state.

LIMITED WARRANTY

Geissele Automatics (“Geissele”) warrants genuine Geissele firearms, upper receivers, lower receivers, rails and triggers (“Goods”) purchased directly from Geissele or one of its authorized, licensed USA dealers against defects in materials and workmanship, for a period of four (4) years from the date of purchase by a consumer either directly from Geissele or through an authorized Geissele dealer (“Original Owner”). This warranty only applies to the Original Owner and any transfer of the Goods by the Original Owner voids this warranty. Firearms purchased for use in, or which are used in, a commercial setting (e.g., range rentals) are specifically excluded from this warranty.

Geissele’s Limited Warranty does not warrant the Goods against normal wear and tear and certain “Wear Items” which are items consumed or expended by its normal use including springs, pins, barrels, and similar items are only covered for one (1) year from date of purchase. User actions such as improper maintenance, product misuse (including criminal misuse, negligence, or use under the influence of drugs or alcohol), accidental damage, or damage caused by improper handling, unapproved modifications to the product, defective or improper ammunition, or corrosion, or any other damage due to exposure to the elements may void the warranties above. Accessories from other manufacturers (e.g., scopes, suppressors, flash hiders, sights, slings, parts

with glass or electronic components, etc.) may be warranted by their original manufacturers but are not covered by this limited warranty.

Defective, reloaded, and/or improper ammunition and any damage resulting therefrom is also not covered by this limited warranty. Geissele Automatics shall, in its sole and absolute discretion, make the final determination as to causation of any damage and whether its Goods are defective.

In the event of a warranty claim pursuant to this Section, Geissele will, at its sole discretion, either, without charge other than charges for shipping and insurance, (i) repair the Goods, including replacing defective parts with new or refurbished parts, or (ii) replace the Goods with Goods of equal or greater value. If Goods are replaced pursuant to this Section, Geissele will keep such returned Goods.

Warranty claims to replace components lost or damaged due to user error may incur, at Geissele's sole discretion, a fee for the replacement parts.

Neither issuance of a RMA nor performance of any warranty service or repair, nor provision of any replacement part, shall, under any circumstances, extend the warranty period hereunder. The Buyer's sole and exclusive remedy shall be as set forth herein.

UNLESS OTHERWISE REQUIRED BY LAW, IN NO EVENT SHALL GEISSELE BE LIABLE FOR PERSONAL INJURY OR PROPERTY DAMAGE, OR ANY INCIDENTAL, PUNITIVE, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES WHATSOEVER, INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, LOSS OF DATA, BUSINESS INTERRUPTION OR ANY OTHER COMMERCIAL DAMAGES OR LOSSES, ARISING OUT OF OR RELATED TO BUYER'S USE OR INABILITY TO USE GEISSELE'S GOODS, HOWEVER CAUSED, REGARDLESS OF THE THEORY OF LIABILITY (CONTRACT, TORT OR OTHERWISE) AND EVEN IF GEISSELE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

THIS LIMITED WARRANTY IS IN LIEU OF, AND GEISSELE DISCLAIMS, ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTIES MAY NONETHELESS EXIST BY OPERATION OF LAW, SUCH WARRANTIES ARE LIMITED TO THE DURATION PROVIDED BY LAW.